



**TOWN OF ENFIELD
DEPT. OF SOCIAL SERVICES**

HOMELESSNESS PREVENTION RESOURCES



HOUSING AND SHELTER

CT COALITION TO END HOMELESSNESS

30 Jordon Lane, Wethersfield, CT 06109. Tel. (860) 721-7876. Fax (860) 257-1148. Email: infor@cceh.org.

Provides extensive information and referrals regarding Emergency Shelters, Transitional Living, Supportive Housing, Permanent Housing, Recurrent Homelessness Prevention, Legislative Advocacy, Campaign Programs to End Long-Term Homelessness, Conferences and Training Opportunities, Statistical Data, Volunteer Opportunities.

HOMELESS SHELTER AND EMERGENCY HOUSING PROGRAM – CT STATE DEPT. OF SOCIAL SERVICES, NORTHERN REGIONAL SUB-OFFICE

699 East Middle Tpke., Manchester, CT 06040 Tel. (860) 859-1441, (800) 859-6646

Emergency housing program for cash recipients. Hours: M, T, F: 8:00 a.m. – 4:00 p.m.;

W, Th: 8:00 a.m. – 12:00 noon; W, Th evenings: Emergency Only.

ENFIELD HOUSING AUTHORITY

17 Enfield Terrace, Enfield, CT 06082. Tel.: (860) 745-7493. Fax: (860) 741-8439.

For Section 8 Information: (860) 763-4661.

Section 8 Housing Choice Voucher Program. Income-based.

Freshwater Pond Apartments. Income-based rental apartments.

Housing for Elders and Disabled. Housing locations: Ella Grasso Manor (Central St.). Enfield Manor (17 Enfield Terrace). Windsor Court (Windsor St.). Woodside Park (Raffia Rd.).

Moderate Rental Family Housing. Green Valley and Laurel Park Apartments.



HOUSING AND SHELTER

Congregate Living Facilities Ages 62 and older. Location: Mark Twain Congregate Housing (110 South Rd. Tel. 860-749-2017).

Congregate Meals – Senior Community Café. Ages 60 and older. Location: 110 South Rd. Serves dinner at noon. Open 7 days a week, including holidays. Preferable to call 1 day ahead for reservations: (860) 763 7519. For other information: (860) 749-2017.

HOUSING EDUCATION RESOURCE CENTER

901 Wethersfield Ave., Hartford, CT 06114 Tel. (860)296-4242 Fax (860)296-1317

Landlord/Tenant Hotline – (860) 296-4372. Email:

HERC@Hartnet.org for online Q&A.

Provides confidential assistance with housing questions and problems.

Landlord/Tenant Counseling Hotline – Tues. & Fri., 9:30 a.m. – 4:30 p.m.

First-Time Home Buyer Programs for low and moderate income first-time home buyers in Windsor, Vernon Wethersfield, Rocky Hill and Newington.

Regional Opportunities Counseling (ROC) Program assists Section 8 and Rental Assistance Program (RAP) certificate and voucher recipients explore housing, education and employment opportunities.

Also offers housing-related financial counseling, home ownership workshops, and CHFA loss mitigation counseling.

NEIGHBORHOOD SERVICES (TOWN OF ENFIELD)

786-F Enfield St., Enfield, CT 06082. Tel. (860) 253-6396 or (860) 253-6403.

Provides Housing Relocation Assistance, Emergency Energy and Utilities Assistance, Crisis Services, and others family services and programs.



HOUSING AND SHELTER

NETWORK AGAINST DOMESTIC ABUSE OF NORTH CENTRAL CONNECTICUT (NADA)

139 Hazard Ave., Bldg. 3, Enfield, CT 06082. Office Tel. (860) 763-7430

24-Hr. Domestic Violence Hotline – Local: 860-763-4542

Toll Free: 1-888-774-2900

Web: domestic.abuse.ntwk@snet.ct.

Provides counseling and shelter for victims of domestic violence.

Domestic Violence Hotline: Available 24 hours; calls roll over to local DVS office.

Other services include Domestic Violence Support Groups (battered women); Crime Victim Support; Spouse/Partner Abuse Counseling and Prevention; Adolescent/Youth Counseling; Alternative Sentencing/ Supervision.

NORTH CENTRAL COUNSELING SERVICES (NCCS)

47 Palomba Dr., Enfield, CT 06082. Tel. (860) 253-5020

Serving adults and children from Enfield and surrounding areas, NCCS provides a wide range of services and counseling programs, including mobile crisis services, psychotherapy, support groups, residential programs, respite and in-home services, partial hospitalization programs, case management, and housing assistance.

Housing Assistance – Helps homeless or potentially homeless individuals and families locate temporary and/or permanent housing. Includes housing searches, information on subsidized rental housing, and training regarding money management, job searches, crisis intervention and referral. May include assistance with rent and/or deposit payment.

TRI-TOWN SHELTER SERVICES

93 East Main St., Vernon, CT 06066 Tel. (860) 875-9702

Emergency housing for fifteen residents, either families or adults.

Staffed 24 hours a day, 7 days a week.



HOUSING AND SHELTER

HOUSING AUTHORITIES, NORTH CENTRAL CONNECTICUT

Affordable subsidized housing.

Connecticut Housing Finance Authority – (860) 721-9501

Bristol	–	(860) 582-6313
East Hartford	–	(860) 569-4920 or (860) 569-3606
East Windsor	–	(860) 623-8467
Ellington	–	(860) 872-6923
Enfield	–	(860) 745-7493
Farmington	–	(860) 673-8223
Glastonbury	–	(860) 633-3549
Hartford	–	(860) 275-8400
Hebron	–	(860) 228-4411
Manchester	–	(860) 643-2163
Newington	–	(860) 521-8396
Rocky Hill	–	(860) 563-7868
Simsbury	–	(860) 658-1147
Somers	–	(860) 749-2471
South Windsor	–	(860) 644-3082
Stafford	–	(860) 684-4973 or (860) 684-2711
Suffield	–	(860) 668-7613
Tolland	–	(860) 871-1386
Vernon	–	(860) 871-0886
West Hartford	–	(860) 236-2921
Windsor	–	(860) 285-8090
Windsor Locks	–	(860) 627-1455

WORTHINGTON HOUSE

Friends of the Homeless, Inc. 769 Worthington St., Springfield, MA 01105

Tel. (413) 732-3069, (413) 739-2582 Fax (413) 732-0775

Provides 48 beds (37 men, 11 women) available on a first-come, first-served basis for single adults. (24 additional overflow beds for men, available for urgent situations.) Dormitories open 6:00 p.m. – 8:00 a.m. Soup kitchen is open to public for breakfast, lunch and supper.



FOOD

ENFIELD EMERGENCY FOOD SHELF

96 Alden Ave., Enfield, CT 06082. Tel. (860) 741-7321 (answering machine).

Local food pantry open to Enfield residents in need. Food is distributed every Wednesday afternoon 1:00 p.m. – 5:00 p.m. Call for information on donor services and volunteer opportunities.

ENFIELD SENIOR CENTER

299 Elm St., Enfield, CT 06082 Tel. (860) 763-7425

Serves lunch at 12:00 p.m., Monday – Friday. Must be age 60 or older.

\$2.00 donation requested.

FOOD STAMPS –

699 East Middle Turnpike, Manchester, CT 06040 Tel. 1-800-859-6646

Must meet income guidelines and fill out an application with the Dept. of Social Services.

Open Mon., Tues., and Fri. 8:00 a.m. – 4:00 p.m. and Wed., Thurs., 8:00 a.m. – 12:00 p.m.

LOAVES AND FISHES

St. Andrew's Episcopal Church, 28 Prospect St., Enfield, CT 06083. Tel. (860) 741-0226.

Local area soup kitchen providing hospitality to all those in need by offering meals at no charge and companionship. Meals served at St. Andrew's Church, Hargrave Hall, Sunday through Friday starting at 4:00 p.m., and Saturday starting at 11:00 a.m. Call for information on soup kitchens, donor services, and volunteer opportunities.

MARK TWAIN CONGREGATE MEALS

110 South Rd. (Mark Twain Congregate Housing), Enfield, CT 06082 Tel. (860) 749-2017.

Serves lunch Monday – Sunday to seniors age 60+ and spouses. Small donation requested.



FOOD

MEALS ON WHEELS

299 Elm St., Enfield, CT 06082 Tel. (860) 763-0400

Delivers a hot lunch and a cold supper, Monday – Friday between 12:00 p.m. and 2:00 p.m.

Recipients must be age 60 or older and homebound. Must have seen a physician within the past 6 months. Donation of \$2.00 requested per meal.

MOBILE FOODSHARE

St. Patrick's Church, 64 Pearl St., Enfield, CT 06082 Tel. (860) 745-2411

Provides food to anyone – No questions asked. Must bring own shopping bag.

Open 2nd and 4th Fridays, 1:45 p.m. – 2:30 p.m. Closed holidays.

WIC (Women, Infants and Children) PROGRAM

11 Park St., Rockville, CT 06066 Tel. (860) 875-0602

Call for appointment. First visit is in Rockville, then local food pickup is available. Must meet income guidelines and be pregnant or have children under the age of 5.



HEALTH & COUNSELLING

EAST HARTFORD COMMUNITY HEALTHCARE

94 Connecticut Boulevard, East Hartford, CT 06108 Tel. (860) 528-1359

Provides medical care to adults, children, and elderly in need. Includes referrals for substance abuse and mental health counseling. Spanish-speaking staff. Medical coverage accepted: CIGNA, ConnectiCare, Health Net, United Health Care, Medicare, Medicaid, and HUSKY (Blue Care Family Plan, Community Health Network of CT, Health Net and Preferred One), and private insurance. Uninsured and under-insured accepted (sliding fee scale). Offers payment plans.

Hours: Mon.-Thurs. 7:00 a.m.-7:00 p.m. Fri./Medical 7:30 a.m.-5:00 p.m. Fri./Dental 8:00 a.m.-4:30 p.m.

HOME & COMMUNITY HEALTH SERVICES

101 Phoenix Ave. Enfield, CT 06082. Tel. (860) 763-7600.

Email: nancy.thompson@jmhosp.org

Web: www.homeandcommunity.com

Home health agency provides professional nursing, home health aides, homemakers, hospice services, rehabilitative therapies, and social work services. Program operates 24 hours a day, 7 days a week. Office hours: Mon. – Sun., 8:00 a.m. – 8 p.m. Sliding fee scale. Free care on individual basis. Accepts Medicaid, Medicare, private insurance, private pay.

MANCHESTER COMMUNITY DENTAL SERVICES

150 North Main St., Suite 240, Manchester, CT 06460 Tel. (860) 646-4678

Provides dental care to adults and children in need. Insurance coverage accepted: CIGNA, ConnectiCare, Health Net, United Health Care, Medicare, Medicaid, and HUSKY (Blue Care Family Plan, Community Health Network of CT, Health Net and Preferred One), and private insurance. Uninsured and under-insured accepted (sliding fee scale). Offers payment plans. Hours: Mon. & Wed. 7:00 a.m. – 7:00 p.m. Tues. & Thurs. 8:00 p.m. – 5:00 p.m. Fri. 8:00 a.m. – 4:30 p.m., closed for lunch 1:00 – 1:30 p.m.



HEALTH & COUNSELLING

MANCHESTER COMMUNITY HEALTH SERVICES

150 North Main St., Suite 230, Manchester, CT 06460 Tel. (860) 646-8117 Fax (860) 647-9970.

Provides medical care to adults, children, and elderly in need. Includes referrals for substance abuse and mental health counseling. Spanish-speaking staff. Medical coverage accepted: CIGNA, ConnectiCare, Health Net, United Health Care, Medicare, Medicaid, and HUSKY (Blue Care Family Plan, Community Health Network of CT, Health Net and Preferred One), and private insurance. Uninsured and under-insured accepted (sliding fee scale). Offers payment plans.

Hours: Mon.-Thurs. 8:00 a.m. – 5:00 p.m., closed for lunch 12:00 – 1:00 p.m.

Fri. 8:00 a.m. – 4:30 p.m., closed for lunch 12:00 – 12:30 p.m.

NEW DIRECTIONS

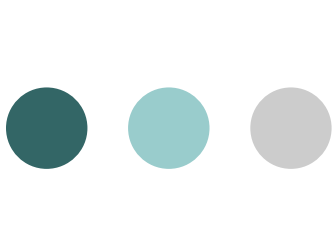
113 Elm St., Suite 204, Enfield, CT 06082. Tel. (860) 741-3001. Fax (860) 741-8332.

Provides outpatient substance abuse and mental health treatment services to residents of Enfield and the surrounding towns. Includes day/evening, intensive outpatient, partial hospitalization, and other substance abuse treatment programs. Offers support groups for alcohol/drug abusers, and their family members and friends. Accepts court referrals.

PIONEER VALLEY FREE HEALTH SERVICES

281 Maple St., East Longmeadow, MA 01028 Tel. (413) 525-3866

Provides health care (including mental health care) to adults and children who have no health insurance or are underinsured. Open Wednesdays evenings, 6:30 – 8:30 p.m.

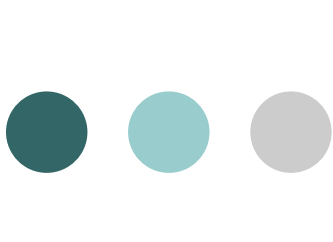


FINANCE

EARNED INCOME TAX CREDIT (EITC)

Call Infoline at 2-1-1 for information.

Federal income tax refund for low-income individuals and families. Even individual who does not pay taxes, or who works part-time or seasonally, may qualify. Child may qualify if he/she is under age 19, is under age 24 and a full-time student, or is any age and permanently and totally disabled any time during the year. Those who



MULTI-SERVICES

TOWN OF ENFIELD – SOCIAL SERVICES DEPARTMENT

786F Enfield Street, Enfield Connecticut, 06082 Tel. (860) 253-6395. Fax (860) 253-6400.

Web: www.enfield-ct.gov.

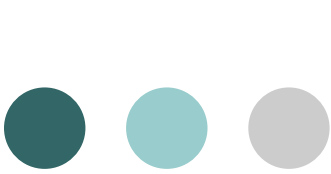
Provides social and human services to Enfield residents, and addresses human/social service issues. Hours: Mon. – Fri., 9:00 a.m. – 5:00 p.m. Some programs include:

Adult Day Center. Tel. (860) 763-7538. Medical model certified day center providing a wide range of activities and trips, as well as medical treatment and complete personal hygiene. Hours: Mon. – Fri., 8:00 a.m. – 4:00 p.m. (participate by the day, week or month). Sliding fee scale. Dial-A-Ride transportation is available. Serves residents of Enfield and surrounding communities.

Congregate Living Facilities/Meals. For dinner reservations: (860) 763-7519. For other information: (860) 749-2017. See

Child Day Care Center. Tel. (860) 763-7043 or (860) 253-5212. Locations: 110 High St.

and 132 South Road. Hours: Mon. – Fri., 6:30 a.m. – 5:30 p.m. Sliding fee scale with cap. Serves infants, toddlers and pre-school and school-aged children of Enfield parents who are working or in school/training programs.



MULTI-SERVICES

Dial-A-Ride. Information: (860) 253-6393. Reservations: (860) 253-6410. Provides transportation within Enfield and to out-of-town medical appointments. Hours: Mon. – Fri., 8:00 a.m. – 4:00 p.m. Fee: \$70 annual membership. Serves individuals who are age 60 or older, or who have a permanent or temporary physical disability.

Family Resource Center. Tel. (860) 253-5144 or (860) 253-5212. Provides educational, social, health, support group programs, information and referrals for adults, parents, caregivers, children and students. Locations: 1010 Enfield St., 110 High St. Hours: Mon. – Fri., 8:00 a.m. – 4:00 p.m. No fee.

Neighborhood Services – (860) 253-6398. See separate listing above.

Senior Center. Tel. (860) 763-7425. Provides health and fitness, social and arts programs, including hot midday meal, for active seniors. Hours: Mon. – Fri., 9:00 a.m. – 5:00 p.m. No fee.

Youth Center. Tel. (860) 763-5004. Provides youth activities Mon. – Fri., 2:30 p.m. – 8:00 p.m. Annual registration fee nominal. Serves youth ages 10 – 18 and their families.

211- Infoline

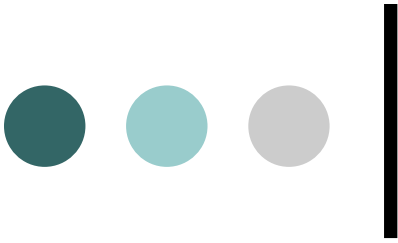
Web: www.infoline.org/Search/default.asp (click on “Housing”).

Helps Connecticut residents to use and search the 2-1-1 Community Resources Database for comprehensive housing information and referrals. Topics include:

- Emergency Shelters

- Assisted Living Facilities, CHAP (Community Housing Assistance Program), Eviction Prevention, Housing Discrimination, HUD Special Forbearance Initiative, Public Housing, Rental Security Deposits, Section 8 Homeownership Program, Security Deposit Assistance, Senior Congregate Housing, Subsidized Housing.

Links are available to other resources, in areas such as low-income housing, voucher programs, and supportive housing.



**TOWN OF ENFIELD
DEPARTMENT OF SOCIAL SERVICES**

**786F Enfield Street
Enfield, CT 06082
Phone: 860 253-6395
Fax: 860 253-6399**